

## Dignity in your Volunteering Role

We hope you will have a positive experience volunteering with CHSS.

While we endeavour to safeguard you in your role through a range of preventative measures, there may be instances where another person can make you feel uncomfortable. This could be:

- Another CHSS volunteer
- A CHSS employee
- A volunteer or employee of an external / partner organisation
- A member of the public
- A service user

CHSS do not tolerate any intimidating, abusive or inappropriate behaviour and we have support structures in place in the event that this occurs, which include our Volunteer Complaints Policy and Safeguarding Policy.

If you feel threatened, intimidated, belittled, or unsafe in any way, please inform your volunteer line manager as soon as possible. You can also reach out directly to:

CHSS Safeguarding Team: Please report any concerns or incidents via our [Online Form](#)

CHSS Volunteering Team: Please email us at [volunteering@chss.org.uk](mailto:volunteering@chss.org.uk)

Confidentiality is extremely important, and information will only be shared with appropriate colleagues or agencies where required.