NHS Ayrshire and Arran
Public Involvement Success Story
How they got there

The NHS service improvement issue:

The Respiratory Patient Group built on an initiative introduced by the Respiratory MCN several years ago whereby public libraries across Ayrshire & Arran were provided with a reference pack of patient information for their health reference section.

Steps that were taken to take this issue forward

- Information pack contents list was reviewed/updated by patients and MCN colleagues
- Information leaflets were ordered from the various agencies (e.g. CHSS, British Lung Foundation, Asthma UK)
- Patient group members collated the information leaflets
- Patient group members visited libraries and updated the packs

Was there any resistance from any professionals to the suggestion?

There was support from healthcare professionals for the suggestion.

What was the final outcome?

Information packs were distributed to local libraries (around 25 to date) with up to date respiratory resources.

A poster was developed to promote the resources which is be to be displayed in libraries, GP surgeries, pharmacies etc.