



## **NHS Ayrshire and Arran Public Involvement Success Story How they got there**

### **The NHS service improvement issue:**

The Respiratory Patient Group built on an initiative introduced by the Respiratory MCN several years ago whereby public libraries across Ayrshire & Arran were provided with a reference pack of patient information for their health reference section.

### **Steps that were taken to take this issue forward**

- Information pack contents list was reviewed/updated by patients and MCN colleagues
- Information leaflets were ordered from the various agencies (e.g CHSS, British Lung Foundation, Asthma UK)
- Patient group members collated the information leaflets
- Patient group members visited libraries and updated the packs

### **Was there any resistance from any professionals to the suggestion?**

There was support from healthcare professionals for the suggestion.

### **What was the final outcome?**

Information packs were distributed to local libraries (around 25 to date) with up to date respiratory resources.

A poster was developed to promote the resources which is to be displayed in libraries, GP surgeries, pharmacies etc.